

Job of The Week

Barista

Key Skills

- customer service skills
- the ability to work well with others
- the ability to sell products and services
- the ability to work on your own
- excellent verbal communication skills
- a good memory
- the ability to work well with your hands
- the ability to accept criticism and work well under pressure
- to be able to carry out basic tasks on a computer or hand-held device

Salary

£19,000 - £24,000

Working hours

40 – 42
evenings / weekends
bank holidays
on shifts

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Barista

College

Although not essential, you could do a college course that would give you some of the skills needed for this role. Courses include:

- barista skills
- food and beverage service
- retail skills

Entry requirements

Entry requirements for these courses vary.

Other Routes

You could train in barista skills with a professional organisation, for example the Specialty Coffee Association.

Career tips

Skills such as teamwork, flexibility and good customer service are highly valued by employers, along with a positive outlook.

Apprenticeship

You can apply to do a Hospitality Team Member Level 2 Intermediate Apprenticeship.

This will usually take 12 months to complete and is a mix of on-the-job training and time spent with a college or training provider.

Entry requirements

You'll usually need some GCSEs, usually including English and Maths, or equivalent, for an intermediate apprenticeship

Direct Application

You can apply directly for jobs. When you start, your employer will put you through training in barista skills and product knowledge.

Some employers may prefer you to have experience in customer service, retail sales or catering.

Career path and progression

- Look at progression in this role and similar opportunities
- With experience, you could become a bakery supervisor or production manager in a factory, or move into commercial sales
- You could also become a technical adviser or development baker for a baked goods or catering equipment company
- Another option is to specialise, for example in patisserie, or become a craft baker and set up your own business

Day to Day tasks:

As a barista, you would:

- check and order new stock
- prepare the premises or outlet ready for opening
- welcome customers, take orders and process payments
- prepare and serve coffees, hot snacks, sandwiches and cakes
- clean and tidy work areas, equipment and coffee machines

Working conditions

You could work in a coffee shop. Your working environment may be noisy. You may need to wear a uniform.

Labour Market Information

In the Careers section of the school website you can find the useful comparison tool the 'Labour Market Information widget'.
Use the widget to compare different job roles in any employment sector or relating specifically to the 'Job of the Week'.

Kitchen and catering assistants	
Weekly Pay £360	Annual Pay £18,720
Hours/Week 39h	Hourly Pay £9
Workforce Change (projected)	
Growth 0.3%	Replacement 63.6%
<p>The workforce is projected to grow by 0.3% over the period to 2027, creating 1,400 jobs. In the same period, 63.6% of the workforce is projected to retire, creating 343,800 job openings.</p>	
<p>You might find this job in</p> <ul style="list-style-type: none"> Food & beverage services Education Employment activities Accommodation Retail trade 	
More info	Clear card

Bar staff	
Weekly Pay £340	Annual Pay £17,680
Hours/Week 36h	Hourly Pay £9
Workforce Change (projected)	
Growth 0.3%	Replacement 63.6%
<p>The workforce is projected to grow by 0.3% over the period to 2027, creating 600 jobs. In the same period, 63.6% of the workforce is projected to retire, creating 153,000 job openings.</p>	
<p>You might find this job in</p> <ul style="list-style-type: none"> Food & beverage services Accommodation Sport & recreation Membership organisations Other professional 	
More info	Clear card

Catering and bar managers	
Weekly Pay £470	Annual Pay £24,440
Hours/Week 37h	Hourly Pay £13
Workforce Change (projected)	
Contraction -4.8%	Replacement 71%
<p>The workforce is projected to contract by -4.8% over the period to 2027, losing 3,200 jobs. In the same period, 71% of the workforce is projected to retire, creating 47,400 job openings.</p>	
<p>You might find this job in</p> <ul style="list-style-type: none"> Food & beverage services Accommodation Health Sport & recreation Education 	
More info	Clear card

Labour Market Information



Bar staff

Bar staff prepare, mix and serve alcoholic and non-alcoholic drinks and beverages at bars in public houses, hotels, clubs and other establishments.

- Common tasks in this job:
- assists in keeping bar properly stocked;
 - washes used glassware and cleans and tidies bar area;
 - takes customer orders and mixes and serves drinks;
 - receives payment for drinks.

[Back](#) [Clear card](#)

Kitchen and catering assistants

Workers in this unit group assist in the preparation and service of food and beverages in restaurants, cafés and other eating establishments, and perform various cleaning, fetching and carrying tasks.

- Common tasks in this job:
- cleans or prepares food for cooks by hand or machine;
 - carries meat, vegetables and other foodstuffs from delivery van to storeroom and from storeroom to kitchen;
 - cleans and tidies service area, kitchen surfaces, crockery, cutlery, glassware, kitchen utensils and disposes of rubbish;
 - prepares and serves beverages and light refreshments, accepts payment and gives change;

[Back](#) [Clear card](#)

Catering and bar managers

Catering and bar managers plan, direct and co-ordinate the catering and bar facilities and services of licensed premises, factories, shops, theatres, educational premises and other establishments. They also manage outside catering businesses and shops selling food cooked on the premises.

- Common tasks in this job:
- plans catering or bar services and supervises staff;
 - decides on range and quality of meals and beverages to be provided or discusses customer's requirements for special occasions;
 - purchases or directs the purchasing of supplies and arranges for preparation of accounts;
 - verifies that quality of food, beverages and waiting service are as required and that kitchen and dining areas are kept clean in compliance with statutory requirements;

[Back](#) [Clear card](#)

Keep looking...

Use these links to learn more about our Job of The Week, consider the various pathways leading to the career, what you can be doing now to help yourself and other roles in the industry...

Useful Websites

nationalcareers.service.gov.uk/job-profiles/barista

[How It Works — SCA Education](#)

[Barista | London School of Coffee](#)

[Barista Skills qualifications and training courses | City & Guilds \(cityandguilds.com\)](#)

[Home | Costa Careers](#)

[Catering and Hospitality Courses at Boston College | Connect Life With Learning](#)

Take a look at these short videos for inspiration...

Barista Morning Routine



<https://www.youtube.com/watch?v=pLkF6U7AZg&pp=ygUXQmFyaXN0YSBnb3JuaW5nIFJvdXRpbmU%3D>

Barista Skills and Latte Art



<https://www.youtube.com/watch?v=4WUDJU29u-4&pp=ygUZdWsgYmFyaXN0YSBza2lsbHMgY29sbGVnZQ%3D%3D>

Barista of the Year Competition



https://www.youtube.com/watch?v=UuGDK-R_srE&pp=ygUmY292dGEgY29mZmVlGJhcmldGEgY2YgdGhlIHll

A day in the life of a Barista



<https://www.youtube.com/watch?v=hFTFolZCdK4&pp=ygUXZGF5IGluIHRobzBsaWZlGJhcmldGE%3D>

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